13463 Hull Street Road Midlothian, VA 23112 804.739.0963



651 Southpark Blvd Colonial Heights, VA 23834 804.526.9815

No Show and Missed Appointment Policy

Thank you for trusting *Pediatric Dentistry and Orthodontics of Virginia* with you/your child's dental care. When you schedule an appointment with us, we set aside enough time to provide you with the highest quality care. Should you need to cancel or reschedule your appointment please contact our office no later than 24 hours prior to your scheduled appointment. This gives us time to schedule other patient who may be waiting for an appointment.

If you fail to show up to an appointment, or cancel/reschedule an appointment without giving our office 24 hour's notice, this will be considered a no show or missed appointment. Please read our No Show and Missed Appointment Policy below:

- The first no show/missed appointment for checkups will result in a charge of \$35 per child
- The second no-show/missed appointment for checkups will result in a charge of \$45
- A no show/missed appointment for dental treatment/op will result in a charge of \$75
- If you no show/miss a scheduled pre-med appointment, the \$385 deposit will not be refunded
- Repeated no shows or missed appointments will result in the loss of your family's future appointment privileges

The fee is charged to the patient, not the insurance company, and is due at the time of the patient's next visit. We understand there may be times when an unforeseen emergency occurs and you may not be able to keep your scheduled appointment. If you should experience extenuating circumstances, please contact our office. I have read and understand the No Show and Broken Appointment Policy and agree to its terms.

Patient(s) Name:			<u> , , </u>
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Signature:	·	` Date:	